

Visitor Experience Team Member (Part-time, contract work)

The Mississippi Department of Archives and History seeks a part-time visitor experience team member responsible for engaging with the public and ensuring visitors have a positive, meaningful experience while at the Two Mississippi Museums, including the Museum of Mississippi History and Mississippi Civil Rights Museum.

Work hours for this role are Tuesday to Sunday, flexible up to 28 hours per week. Contract workers will be compensated \$12 to \$15 per hour based on the contractor's education and experience.

This individual:

- Greets and welcomes visitors to the museums.
- Sells admission tickets and checks-in groups at the point of sale.
- Sells merchandise in the museum store.
- Conducts visitor experience and interaction research.
- Assists with evening special event programs.

Applicants should demonstrate the following:

- An engaging and welcoming presence when working with museum visitors.
- A general understanding and appreciation for Mississippi History.
- Excellence, integrity, passion, and respect in their work.
- Experience working in retail sales.

To apply for this position, submit a resume, cover letter, and references via email to Laura Rawson, personnel officer, at lrawson@mdah.ms.gov.