

## **Systems Administrator II Information Technology Services**

**STARTING ANNUAL SALARY PLUS BENEFITS: \$34,279.28**  
**DEADLINE FOR RECEIVING APPLICATIONS: March 4, 2016**

*To apply for this position online, please go to the State Personnel Board at [www.mspb.ms.gov](http://www.mspb.ms.gov) and submit an e-application. If you need more information about the application process, please contact MDAH Human Resources, 601/576-6866.*

This is professional and technical work responsible for providing assistance for end users. The incumbent will serve as primary contact for the Help Desk by answering questions regarding hardware and software problems and by identifying and resolving problems. Incumbents at this level are also developing an understanding of local area networks and will assist other technical staff with the monitoring of the network environment and managing user accounts.

The ideal candidate will have skills, ability and/or experience working in the following areas:

- Microsoft Windows 7 and Microsoft Office 2010
- Windows Server administration, Linux Server administration, and familiarity with VMware vSphere 6 are preferred.
- MySQL and PHP a plus
- Desktop hardware setup and support (PC, scanner, printer, etc.)
- Basic understanding of installed AV systems
- Mobile device setup and support (Laptop, tablet, smartphone, etc.)
- Must be detail-oriented with strong communication abilities.
- Ability to work independently and as part of a team
- Strong customer service

### **Education and experience must meet one of the following criteria:**

- Bachelor's degree from an accredited four-year college or university in computer science, data processing, business information systems, or a related field
- Associate's degree from an accredited two-year college in computer science, data processing, business information systems, or a related field, and two years of directly related field experience
- Graduation from a standard four-year high school or equivalent (GED), and four years of directly related experience.

**Substitution Statement:**

Related education and directly related experience may be substituted on an equal basis.

Possession of an Institute for Certification of Computer Professionals (ICCP) Certificate based on successful completion may be substituted for one (1) year of the required experience (certificate must be attached).

MDAH is an Equal Opportunity Employer.