

Received: from e3000b.state.ms.us  
(sun3.its.state.ms.us [10.12.0.104])  
by governor.state.ms.us; Sun, 01 Jul 2001 15:29:19 -0500  
Received: from mx1.its.state.ms.us (mx1.its.state.ms.us [192.42.4.253])  
by e3000b.state.ms.us (8.10.0/8.10.0) with SMTP id f61KZUG09165  
for <governor@governor.state.ms.us>; Sun, 1 Jul 2001 15:35:30 -0500 (CDT)  
Received: from mta02.usi.net (msubim01.usi.net [209.62.150.68])  
by mx1.its.state.ms.us (8.10.0/8.10.0) with ESMTP id f61KXQd14449  
for <governor@governor.state.ms.us>; Sun, 1 Jul 2001 15:33:26 -0500 (CDT)  
Received: from msubwt01 ([209.62.154.84]) by mta02.usi.net with ESMTP  
id <20010701203556.RWQC16647.mta02@msubwt01>  
for <governor@governor.state.ms.us>;  
Sun, 1 Jul 2001 16:35:56 -0400  
Message-ID: <14060862.994019678425.JavaMail.root@msubwt01>  
From: Robin Trotter <rockingrobin301@yahoo.com>  
To: Ronnie Musgrove <governor@governor.state.ms.us>  
Subject: Robin Trotter Wanted You To Know About This!  
Mime-Version: 1.0  
Content-Type: text/plain; charset=iso-8859-1  
Content-Transfer-Encoding: 7bit  
Date: Sun, 1 Jul 2001 16:35:56 -0400

You're receiving a copy of this letter written via PlanetFeedback.com because Robin Trotter considers you someone who should be aware of this experience with Burger King.

Please handle this letter the same as you would handle any other type of constituent feedback.

To learn more about our services, visit our home page at <http://www.planetfeedback.com>, the leading online consumer feedback Web site and recently nominated for a prestigious 2001 Webby Award as one of the best services on the Internet.

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July 1, 2001

TO:  
John Dasburg, CEO  
Burger King  
17777 Old Cutler Road  
Miami, FL 33157

FROM:  
Robin Trotter  
P.O. Box 288  
311 8th St  
Purvis, MS 39475

RE: PLANETFEEDBACK REFERENCE NUMBER 831387

Dear Mr. Dasburg,

I'm writing to bring your attention to a problem with the cleanliness or hygiene at Burger King. Specifically, my complaint concerns restrooms. The restaurant I'm referring to is at Rt 49 in Wiggins Mississippi.

Please let Burger King know that the restrooms in Wiggins Mississippi at the intersection of Rt 49 were totally unacceptable. There was an inch of so of dust and grime on the womens bathroom ceiling vent and also the sink was full of grime (didn't look like it had been cleaned for months) and the water would not turn off. There was a steady stream of water which probably incurred several gallons of water lost. I am sure the water bill is terrible!!!!!!!

It's unlikely I would consider dining in your restaurant again. Also, I probably won't be recommending you to people I know. For your reference, I eat at Burger King 3-5 times per month, and I spend \$5-\$10 per visit.

Here's what I'd like to see happen: Have the restrooms cleaned and have the plumbing fixed!!!

Thank you for your attention to this matter. I hope to hear from you very soon.

Sincerely,  
rockingrobin301@yahoo.com

CC:  
Trent Lott  
Ronnie Musgrove

PlanetFeedback.com helps consumers focus and direct their feedback to companies. It keeps people and organizations who are interested in consumer issues informed of the public's experiences and opinions. Involving people and organizations like you helps consumers become even more influential.

Perhaps you can help this constituent directly. Perhaps it's simply helpful for you to know the kinds of feedback your constituents are giving and the companies they are writing to.