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Wed, 16 Aug 2000 17:05:59 -0500
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Subject: ON GOVERNING.COM: MATCH WITS WITH THE GURU
Date: Wed, 16 Aug 2000 17:05:58 -0500
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Dear Governing Subscriber:

West Dakota may be a state of mind, but the imaginary state and its capital, Zenith City, are familiar places to public managers everywhere. Using West Dakota and Zenith City as backdrops, public-management guru Robert D. Behn creates managerial dilemmas that government officials everywhere can identify with.

The situations, drawn from real-life cases, are posted on Governing Magazine's Web site, Governing.com, along with Behn's ideas for dealing with them -- and the opportunity for readers to post their own ideas. This month: how to avoid failure with a big information technology project. Read all about it -- and share your ideas -- at:
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Best regards,
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