

### Bonlitha Windham

Bonlitha Windham received her Master's Degree in Rehabilitation Counseling from Jackson State University. She has worked with Operation Shoestring as a Community Outreach Worker; Willowood Developmental Center as a Social Worker; and the Region 8 Mental Health Center as a Children Therapist. Ms. Windham joined the Medicaid staff in 1998.

During her tenure at Medicaid, Ms. Windham has held the position of Beneficiary Relations Specialist. She was instrumental in the development of Beneficiary Relations Division. She assisted in the implementation of this division to educate beneficiaries about medicaid/managed care programs, including HealthMACS and HMOs. Ms. Windham is now responsible for providing education/outreach to beneficiaries, community organizations, social service agencies, and others, regarding the Medicaid program, including Mississippi Health Benefits (CHIP) program. Ms. Windham provides this education in the Southeastern part of the State.