

The State of Mississippi seeks to acquire 6,000 to 12,000 personal computers and related services to support Governor Musgrove's initiative of placing an Internet-accessible computer in every public elementary and secondary classroom in Mississippi by the end of 2002.

We would appreciate your taking a few moments and responding to this reference check via email. We are using email hoping you will be able to respond quickly and at your convenience, without phone interruptions to your otherwise busy schedules. We thank you in advance for your assistance and hope that we may be able to return the favor at a future date. If at all possible, we would appreciate a response ASAP, but no later than 5:00 PM, Friday, July 21, 2000.

Please BOLD your responses to the questions in Italics.

Reference Questionnaire - Project: Governor Musgrove's Initiative for a PC in every classroom

Date: 07/19/2000

Proposal Submitted By: Acer

Reference: Providence School District

Reference Contact Information:

Name: Cathy Sperduti

Title: Computer Management Specialist

Phone #: 401-456-9372

E-mail address: Csperduti@aol.com

What were the dates of the Project?

Proposed Start: ***September 1999***

Proposed End: ***January 2000***

Actual Start: ***same as above***

Actual End: ***same as above***

What was the scope of the project?

Network 40+ schools with the administration building including building computer labs in each school

What hardware was acquired from this Vendor for this project?

Acer laptops and Pentium IIs workstations and NTservers

If PC's were acquired:

- a) What was the configuration of the system?
- b) How many systems were acquired from this Vendor?

Windows NT servers and Windows 98 w/Office 97 as the client

Approximately 9,000 workstations (Converted platforms from Novell to NT and met every Y2K issue)

What services were acquired from this Vendor for this project?

To have the equipment delivered on time and working properly. Did not have to send any back for repair.

Project Cost Information:

Proposed cost?

Actual cost?

Note: If actual > proposed: What is the justification for the difference?

Do not have the actual figures on hand. However, we did come under budget! (Sorry, I'm responding to this request while on vacation to meet your deadline)

Was the project successfully completed on schedule? *Yes* / No

If no, please justify the schedule slippage.

Was the project outcome used as the basis of additional work? If so, what?

Project Communication Information:

Did the contractor keep you informed about potential issues pertaining to the project? *Yes* / No

On a scale of 1 to *10*: What is your overall satisfaction with the vendor?
10

Would you hire this vendor again? *Without hesitation. Absolutely!*

If not, why?

Please note other relevant comments.

Again thanks in advance for your assistance with this matter.

Cheryl Yelverton

Technology Consultant

Information Technology Services (ITS)