

Due to claims processing issues encountered by Medicaid's fiscal agent and at Coastal Family HealthCare, payments were delayed. Hurricane Katrina further interfered with a more timely resolution of this problem. After the problem was thoroughly investigated on November 29, 2005, Medicaid forwarded \$100,000 for a payment of claims involved due to the system's problem. Medicaid has agreed to work with Coastal to resolve these payment issues.

During the Katrina crisis, Medicaid has worked with all Mississippi Gulf Coast providers to ensure that payment of Medicaid claims were made as expeditiously as possible. The Division of Medicaid will reimburse Coastal, as it does all our providers, for claims correctly coded and within our standard provider reimbursement guidelines.